

Notes Code Entry

PROGRAM NAME: TMMASGUT
MENU OPTION TITLE: Notes Code Entry
MAIN MODULE: TELEMARKETING
HELP KEY ACTIVE: NO

PROGRAM OVERVIEW

This program is used to create codes used in telemarketing notes entry. These codes must be created in order for the notes to be entered into the telemarketing system.

PROGRAM OPERATION

NOTE CODE: Type a three letter code to define a note code.

REQUIRE EDIT OF TEXT: <Y> means you will be able to edit the text in the notes entry field. <N> means any defined text typed in at the <NOTES TEXT> field at the bottom of this program screen.

ALLOW RECALL CHANGE: <Y> means that, if you use that note code, you may change the recall date for that customer. <N> means you cannot change the recall date after entry of notes.

PRIORITY NOTE: An "*" means that with this particular note code it will always be the first notes viewed when the notes are pulled up. By pressing <ENTER> past the field the notes will not be prioritized.

NOTE TEXT: If you type in anything here it will show up when this note code is selected during note entry.