

View CS Managers Notes

PROGRAM NAME: CSMAIN

MENU OPTION TITLE: View CS Managers Notes

MAIN MODULE: TELEMARKETING

HELP KEY ACTIVE: YES

PROGRAM OVERVIEW

This program lets you view any managers notes entered into the system through the Manager Notes Entry Program. The notes also show up when any Telemarketer or Customer Service person logs into the system.

PROGRAM OPERATION

Highlight the menu option and press <ENTER> to perform this function. Once you are finished viewing the notes, press <ESC> to exit.